D430 Driver Card

help-installation.netradyne.com/hc/en-us/articles/14868264365337-D430-Driver-Card

LED Indicators

LED 1 Status (Left-side LED)	LED 2 Status (Right-side LED)	Description	Possible Solutions
Flashing RED	OFF	Device is booting up and flashing RED should last for 15 seconds	N/A
OFF or solid RED or flashing RED for more than 15 seconds	OFF	There is an error	Please contact support
GREEN	GREEN	Privacy mode is OFF. Inward camera is ON and recording.	N/A

GREEN	RED	Privacy mode is ON. Inward camera is OFF and not recording.	N/A
GREEN	OFF for more than 15 seconds	There is an error	Please contact support

Note:

If driver-facing camera is disabled, LED 2 will always be RED. The Privacy Mode is activated only if the conditions mentioned in the “Privacy Mode” section are met. The Camera is ready to record after the 25 seconds boot-up time. After ignition key/vehicle is OFF, camera recording is based on “Recording Options” set by the Safety Manager.

Privacy Mode

Privacy Mode: Enabled automatically when the vehicle speed is 0MPH / KPH for 3 to 4 minutes . In this case, LED 1 is GREEN, and LED 2 turns from GREEN to RED

Note:

Driver•i works in units of “minutes”, so if the vehicle became stationary in the 1st seconds of “minutes”, the device may take up to 3 min 59 sec of idling before privacy mode is enabled.

Frequently Asked Questions

Why does recognizing positive driving matter?

Getting appreciated is a fundamental human need. We believe drivers respond to appreciation expressed through recognition of their good work, because it confirms their work is valued. When drivers and their work are valued, we believe their satisfaction and productivity rises. Upon receiving appreciation, you might be more motivated to maintain or improve your good work.

What are the benefits to me?

Driver•i® is capturing every aspect of the driving experience, rather than a sample of time, delivering a full picture of your route. Driver•i’s GreenZone® monitors daily driving and sends a notice when you have reached a milestone. This allows your manager to recognize great driving with confidence or gives them the ability to intervene if at-risk conditions are present.

How do I “tag” a video alert for my manager?

On the bottom of the device there are two buttons. If you want to immediately “TAG” a video, press either button. Upon pressing either button, a 1-minute video alert will be “TAGGED” to be preserved. After two minutes, a notification will be automatically populated on the Driver•i® dashboard. The video will also appear in your profile on the Driver•i dashboard.

What is the purpose of this program?

The purpose of the Driver•i® program is to prevent collisions by identifying and correcting unsafe behaviors before they lead to a collision. The program gives you a holistic view of your driving experience to identifying and correct any bad habits, while also focusing on the amount of time you are driving safely.

Since outside video is always being captured, this allows you to request video that may be helpful to identify some of the following:

- You showed up at a site and could not gain access
- Provide feedback about routes or timing of deliveries
- Road-rage by another driver
- Exonerate you if there is a false claim that you had done something wrong or reverse an inaccurate traffic violation
- Capturing low-force collisions, such as mirrors being clipped by passing motorists

Who can view the video?

Only authorized personnel at your company have access to the secure Driver•i® portal.

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